

fhop

FAMILY HEALTH OUTCOMES PROJECT

HEDIS 3.0® REPORTING AND TESTING SET MEASURES, BY DOMAIN

SOURCE: <http://www.ncqa.org/news/hedismeas.htm>

I. Effectiveness of Care

Reporting Set Measures

- Advising smokers to quit (in Member Satisfaction Survey)
- Beta blocker treatment after a heart attack
- The health of seniors
- Eye exams for people with diabetes
- Flu shots for older adults
- Cervical cancer screening
- Breast cancer screening
- Childhood immunization status
- Adolescent immunization status
- Treating children's ear infections
- Prenatal care in the first trimester
- Low birth-weight babies
- Check-ups after delivery
- Follow up after hospitalization for mental illness

Testing Set Measures

- Number of people in the plan who smoke
- Smokers who quit
- Flu shots for high-risk adults
- Cholesterol management of patients hospitalized after coronary artery disease
- Aspirin treatment after a heart attack
- Outpatient care of patients hospitalized for heart failure
- Controlling high blood pressure
- Prevention of stroke in people with atrial fibrillation
- Colorectal cancer screening
- Follow-up after an abnormal pap smear
- Follow-up after an abnormal mammogram
- Stage at which breast cancer was detected
- Assessment of how breast cancer therapy affects the patient's ability to function
- Continuity of care for substance abuse patients
- Substance counseling for adolescents
- Availability of medication management and psychotherapy for patients with schizophrenia

- Patient satisfaction with mental health care
- Family visits for children 12 years of age or younger
- Failure of substance abuse treatment
- Screening for chemical dependency
- Appropriate use of psychotherapeutic medications
- Continuation of depression treatment
- Monitoring diabetes patients
- Chlamydia screening
- Prescription of antibiotics for the prevention of HIV-related pneumonia
- Use of appropriate medications for people with asthma

II. Access/Availability of Care

Reporting Set Measures

- Availability of primary care providers
- Children's access to primary care providers
- Availability of mental health/chemical dependency providers (phased in)
- Annual dental visit
- Availability of dentists
- Adults' access to preventive/ambulatory health services
- Initiation of prenatal care (phased in)
- Availability of obstetrical/prenatal care providers (phased in)
- Low birth-weight deliveries at facilities for high-risk deliveries and neonates
- Availability of language interpretation services

Testing Set Measures

- Problems with obtaining care

III. Satisfaction with the Experience of Care

Reporting Set

- The Member Satisfaction Survey (numerous measures)
- Survey descriptive information

Testing Set

- Consumer Assessments of Health Plans Study (CAHPS)
- Disenrollment survey
- Satisfaction with breast cancer treatment

IV. Health Plan Stability

Reporting Set

- Disenrollment

Provider turnover
Narrative information on rate trends, financial stability and insolvency protection
Indicators of financial stability
Years in business/total membership

V. Use of Services

Reporting Set

Well-child visits in the first 15 months of life (phased in)
Well-child visits in the third, fourth, fifth and sixth year of life (phased in)
Adolescent well-care visit (phased in)
Frequency of selected procedures
Inpatient utilization -- non-acute care
Inpatient utilization -- general hospital/acute care
Ambulatory care
Cesarean section and vaginal birth after cesarean rate (VBAC-rate)
Discharge and average length of stay for females in maternity care
Births and average length of stay, newborns
Frequency of ongoing prenatal care
Mental health utilization -- percentage of members receiving inpatient day/night and ambulatory services
Readmission for specified mental health disorders
Chemical dependency utilization -- inpatient discharges and average LOS
Chemical dependency utilization -- percentage of members receiving inpatient, day/night care and ambulatory services
Mental health utilization - inpatient discharges and average LOS
Readmission for chemical dependency
Outpatient drug utilization

Testing Set

Use of Behavioral Services

VI. Cost of Care

Reporting Set

High-occurrence/high-cost DRGs
Rate trends

Testing Set

Health plan costs per member per month

VII. Informed Health Care Choices

Reporting Set

- Language translation services
- New member orientation/education

Testing Set

- Counseling women about hormone replacement therapy

VIII. Health Plan Descriptive Information

Reporting Set

- Board certification/residency completion
- Provider compensation
- Physicians under capitation
- Recredentialing
- Pediatric mental health network
- Chemical dependency services
- Arrangements with public health, educational and social service organizations
- Weeks of pregnancy at time of enrollment
- Family planning services
- Preventive care and health promotion
- Quality assessment and improvement
- Case management
- Utilization management
- Risk management
- Diversity of Medicaid membership
- Unduplicated Count of Medicaid members
- Enrollment by payer (member years/months)
- Total Enrollment

Note: plans are not required to report measures that are being phased in (shown in italics) for Reporting Year 1996, except for the Medicaid populations to which these measures originally applied. These measures will apply to all populations and will be required for reporting in Reporting Year 1997.