

**Sonoma County Five Year Maternal, Child & Adolescent Health (MCAH) Needs Assessment
Survey of Consumers, March 2009**

Reported role of consumer completing the MCAH Needs Assessment Consumer Survey

	N	%
Total responses	75	100%
Teen	0	0%
Parent	57	76.0%
Grandparent	1	1.3%
Advocate	7	9.3%
Other community member	10	13.3%

75 consumer surveys were completed, 69 in English and 6 in Spanish. They were aggregated for the purposes of this summary.

Age of child of parents completing the MCAH Needs Assessment Consumer Survey

	N	%
Total responses	77	100%
0-2 yr	20	26.7%
3-5 yr	19	25.3%
6-12 yr	19	25.3%
13-15 yr	7	9.3%
16-18 yr	12	16.0%

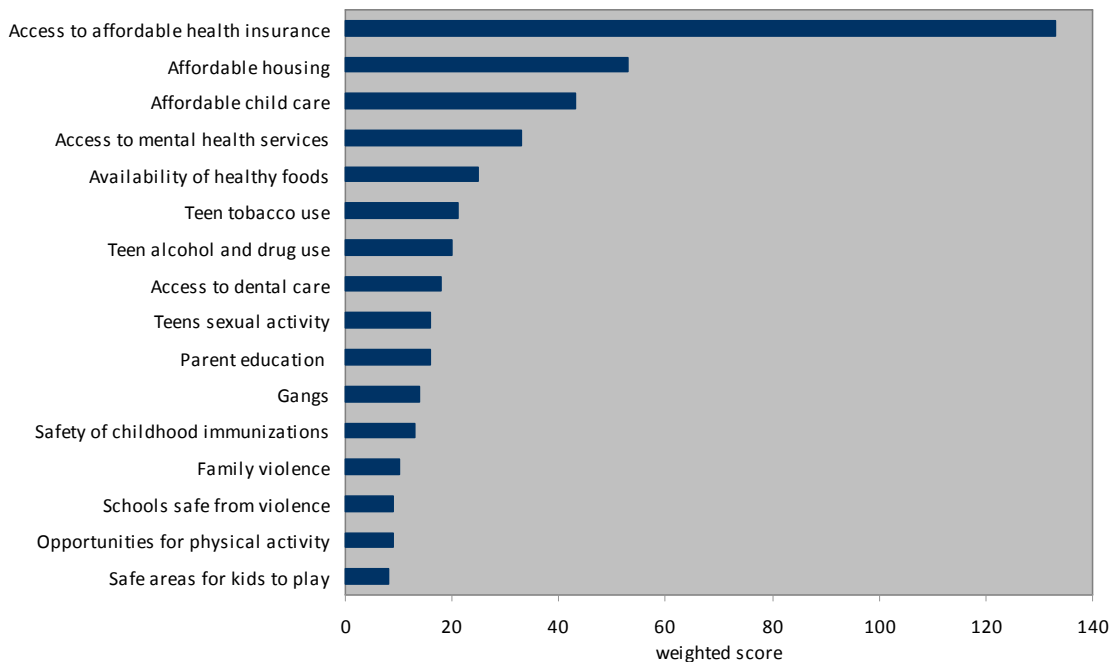
The majority of respondents were parents, those with children <12 years and those living in central Sonoma County.

Area of residence of consumer completing the MCAH Needs Assessment Consumer Survey

	N	%
Total responses	75	100%
Central	44	58.7%
Northern	6	8.0%
Southern	14	18.7%
West	6	8.0%
East	5	6.7%

Priority issues by weighted score*, MCAH Needs Assessment Consumer Survey

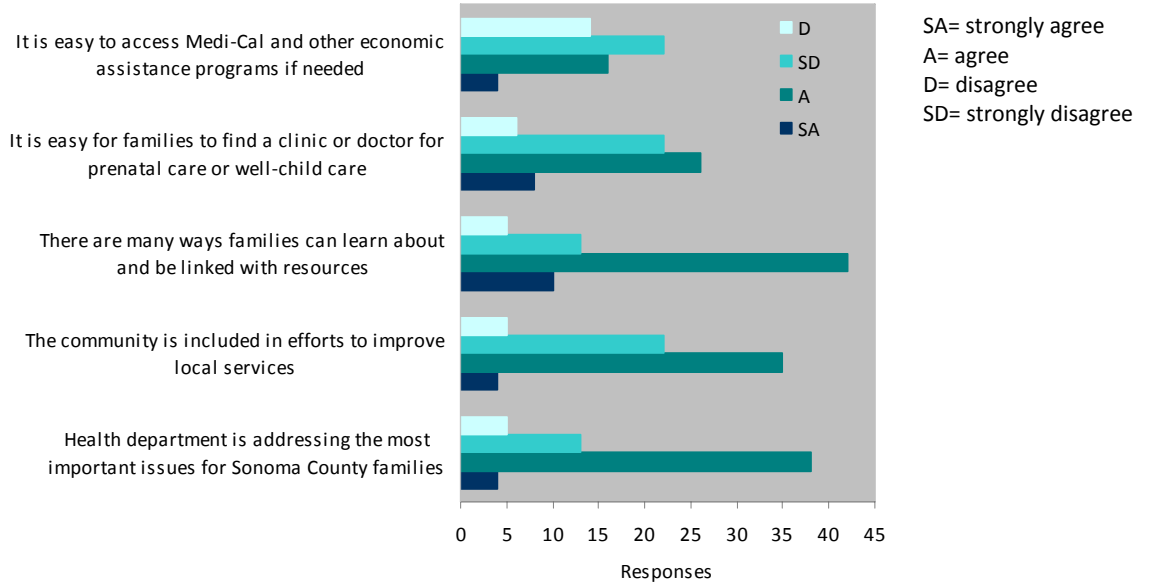
**Score weighted by rank*



Access to affordable health care was by far the highest area of concern for the respondents. Affordability issues made up the top 3 concerns of respondents.

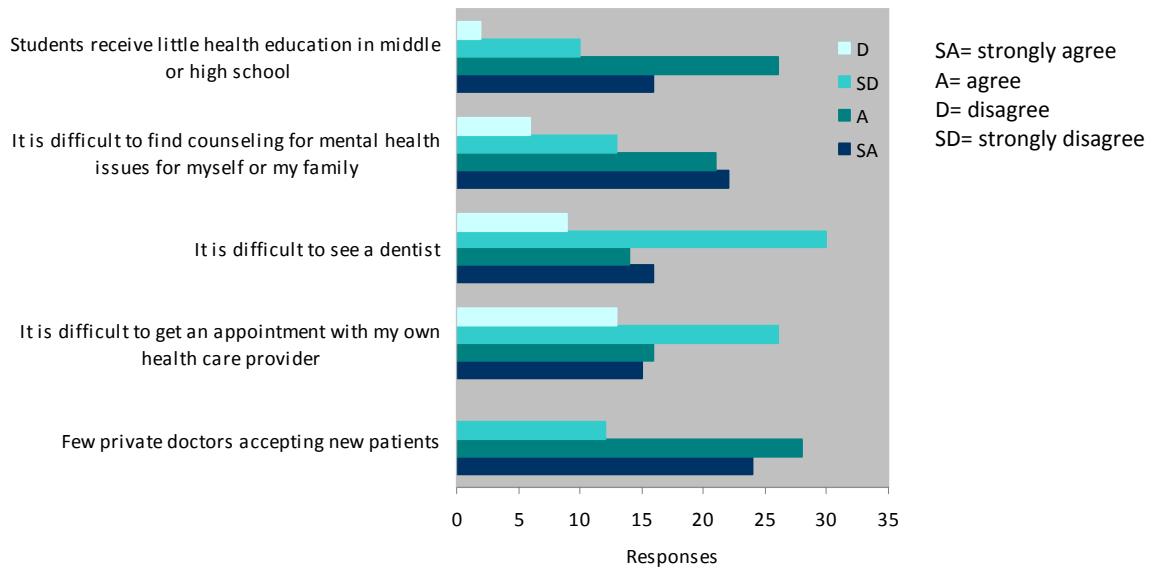
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Perception of identified strengths of those completing the MCAH Needs Assessment Consumer Survey



In general most respondents agreed with the statements related to county strengths; this was not the case, however, for Medi-Cal access or finding a clinic/doctor for prenatal/well-child care.

Perception of identified weaknesses of those completing the MCAH Needs Assessment Consumer Survey



Most respondents disagreed with the statements that it is difficult to see a dentist and difficult to get an appointment with own health care provider.

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SA= strongly agree
 A= agree
 D= disagree
 SD= strongly disagree

Perception of identified strengths by consumer role, Sonoma County MCAH Needs Assessment 2009

Strengths	Total		Parent		Advocate		Other community member	
	SA/A	SD/D	SA/A	SD/D	SA/A	SD/D	SA/A	SD/D
Health department is addressing the most important issues for Sonoma County families	70%	30%	65%	35%	86%	14%	78%	22%
The community is included in efforts to improve local services	59%	41%	55%	45%	67%	33%	70%	30%
There are many ways families can learn about and be linked with resources	74%	26%	69%	31%	100%	0%	90%	10%
It is easy for families to find a clinic or doctor for prenatal care or well-child care	55%	45%	61%	39%	43%	57%	40%	60%
It is easy to access Medi-Cal and other economic assistance programs if needed	36%	64%	34%	66%	43%	57%	30%	70%

Yellow represents areas where SA/A and SD/D are similar. Blue represents areas where more respondents disagreed than agreed. In general, respondents did not agree that ease of access to Medi-Cal was a community strength. This is true of all consumer groups who completed the survey (for which data were analyzed).

Perception of identified strengths by region of consumer's residence, Sonoma County MCAH Needs Assessment 2009

Strengths	Total		Central		South	
	SA/A	SD/D	SA/A	SD/D	SA/A	SD/D
Health department is addressing the most important issues for Sonoma County families	70%	30%	66%	34%	67%	33%
The community is included in efforts to improve local services	59%	41%	62%	38%	45%	55%
There are many ways families can learn about and be linked with resources	74%	26%	81%	19%	42%	58%
It is easy for families to find a clinic or doctor for prenatal care or well-child care	55%	45%	50%	50%	75%	25%
It is easy to access Medi-Cal and other economic assistance programs if needed	36%	64%	41%	59%	33%	67%

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Perception of identified weaknesses by consumer role, Sonoma County MCAH Needs Assessment 2009

Weaknesses	Total		Parent		Advocate		Other community member	
	SA/A	SD/D	SA/A	SD/D	SA/A	SD/D	SA/A	SD/D
Few private doctors accepting new patients	81%	19%	79%	21%	100%	0%	80%	20%
It is difficult to get an appointment with my own health care provider	44%	56%	39%	61%	100%	0%	56%	44%
It is difficult to see a dentist	43%	57%	39%	61%	83%	17%	50%	50%
It is difficult to find counseling for mental health issues for myself or my family	69%	31%	67%	33%	86%	14%	67%	33%
Students receive little health education in middle or high school	78%	22%	73%	27%	86%	14%	100%	0%

In general, it appears that consumers don't agree that it is difficult to see a dentist or that it is difficult to get an appointment with their own health care provider.

Perception of identified weaknesses by region of consumer's residence, Sonoma County MCAH Needs Assessment 2009

Weaknesses	Total		Central		South	
	SA/A	SD/D	SA/A	SD/D	SA/A	SD/D
Few private doctors accepting new patients	81%	19%	84%	16%	77%	23%
It is difficult to get an appointment with my own health care provider	44%	56%	45%	55%	36%	64%
It is difficult to see a dentist	43%	57%	39%	61%	36%	64%
It is difficult to find counseling for mental health issues for myself or my family	69%	31%	74%	26%	54%	46%
Students receive little health education in middle or high school	78%	22%	79%	21%	73%	27%

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Top three priority issues by rank and consumer role, Sonoma County MCAH Needs Assessment 2009

Priorities	Total	Parent	Advocate	Other community member
Access to affordable health insurance	1	1	1	1
Access to dental care			2	
Affordable housing	2	2		3
Affordable child care	3	3		2
Availability of healthy foods			3	
Access to mental health services				3

Top three priority issues by rank and region of consumer's residence, Sonoma County MCAH Needs Assessment 2009

Priorities	Total	Central	South
Access to affordable health insurance	1	1	1
Affordable housing	2	2	2
Affordable child care	3	3	
Availability of healthy foods			3