

CaWORKs Home Visiting Program Evaluation Legislative Report

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Appendix D: HVP Client and Staff Survey Findings

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ABOUT UCSF

UCSF is part of the 10-campus University of California, the world's premier public research university system, and the only of its campuses dedicated to graduate and professional education. The Family Health Outcomes Project (FHOP) is a cooperative effort of the Department of Family and Community Medicine and the Institute for Health Policy Studies (IHPS) at the University of California, San Francisco (UCSF). Our mission is to improve the health of children and their families and communities by supporting development and implementation of comprehensive community assessment and planning, data-driven policies, evidence-based interventions, and effective evaluation strategies. The UCSF School of Nursing's mission is to educate diverse health leaders, conduct research, advance nursing and inter-professional practice, and provide public service with a focus on promoting health quality and equity.

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LIST OF ABBREVIATIONS

CalWORKs	California Work Opportunities and Responsibility to Kids
CBO	Community-based organization
CDSS	California Department of Social Services
EHS-HBO	Early Head Start-Home Based Option
HFA	Healthy Family America
HIPPY	Home Instruction for Parents of Preschool Youngsters
HVP	Home Visiting Program
NFP	Nurse-Family Partnership
NS	Not statistically significant
PAT	Parents as Teachers
SNAP	Supplemental Nutrition Assistance Program
WIC	Special Supplemental Nutrition Program for Women, Infants, and Children

Survey Findings (Rounds 1 – 3)

This appendix is a summary of the survey data derived from three rounds of evaluation with CalWORKs Home Visiting Program (HVP) clients (including those who were currently receiving services or had received services in the past six months) and staff (including program staff at all levels and home visitors). See Appendix B for further details about the survey methods.

DATA PRESENTATION

Information source: Survey results are presented separately for HVP clients and staff.

Below are the total number of surveys by respondent type across all three rounds:

- 1,617 surveys from HVP clients
- 974 surveys from HVP staff
- 43 California counties were represented

Data categories:

- Responses from clients are grouped into the following topics: demographics, home visitor and home visiting services, health services, child development and parenting skills, economic self-sufficiency and social services, and overall evaluation of impact.
- Responses from staff are grouped into the following topics: demographics, overall satisfaction with HVP implementation and services, perception of impact, coordination, and training.

Tables:

Tables are labeled with the relevant legislative indicator that they address. Survey results are presented by evaluation round and an overall total (or average) across rounds. Percentages are derived from non-missing data. In tables, “NS” indicates that a bivariate association was not statistically significant ($p \geq 0.05$), “ ≤ 10 ” indicates that a frequency was ≤ 10 and has been censored, and “-” indicates that a survey question was not asked in that round of data collection.

HVP Client Survey Results

DEMOGRAPHICS

Age of client survey respondents

Age group	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
25 and younger	43% (91)	31% (172)	27% (168)	31% (431)
26-39	52% (112)	61% (343)	65% (398)	61% (853)
40 and older	5% (11)	9% (48)	8% (47)	8% (106)
Missing	(29)	(99)	(99)	(227)

Gender of client survey respondents

Gender	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Female	99% (213)	98% (552)	99% (604)	98% (1,369)
Other ¹	1% (3)	2% (11)	1% (7)	2% (21)
Missing	(27)	(99)	(101)	(227)

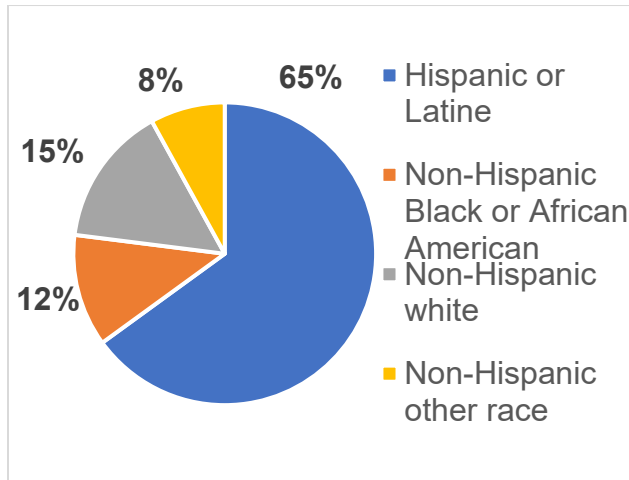
¹ Other includes genderfluid, genderqueer, male, other gender, and questioning.

Race and ethnicity of client survey respondents

Race and ethnicity	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Hispanic or Latine	72% (141)	60% (326)	66% (395)	65% (862)
Non-Hispanic Black or African American	10% (19)	12% (65)	12% (71)	12% (155)
Non-Hispanic white	14% (27)	19% (101)	9% (53)	15% (204)
Non-Hispanic other race ¹	5% (9)	9% (51)	13% (76)	8% (113)
Missing	(47)	(119)	(117)	(283)

¹ Non-Hispanic other race includes American Indian or Alaska Native, Asian, Native Hawaiian or other Pacific Islander, other race, and two or more races.

Race and ethnicity of client survey respondents



Primary language of client survey respondents

Primary language	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
English	-	76% (431)	74% (452)	75% (883)
Not English	-	24% (137)	26% (165)	25% (302)
Missing	-	(94)	(95)	(189)

Preferred language of client survey respondents if primary language is not English

Preferred language	Round 1 % (Number)	Round 2 N = 137 % (Number)	Round 3 N = 165 % (Number)	Total N = 302 % (Number)
English	-	25% (34)	25% (40)	25% (74)
English and Spanish	-	10% (14)	9% (15)	10% (29)
Spanish	-	60% (80)	64% (103)	62% (183)
Other language ¹	-	5% (6)	3% (4)	3% (10)
Missing	-	(3)	(3)	(6)

¹ Other language includes American Sign Language, Arabic, Lao, Farsi, French, and other non-English language.

Primary language of child

Primary language	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
English	-	84% (462)	83% (506)	83% (968)
Not English	-	16% (91)	17% (105)	17% (196)
Missing	-	(109)	(101)	(210)

Preferred language of child if primary language is not English

Preferred language	Round 1 % (Number)	Round 2 N = 91 % (Number)	Round 3 N = 105 % (Number)	Total N = 196 % (Number)
English	-	9% (8)	7% (7)	8% (15)
English and Spanish	-	18% (16)	17% (17)	18% (33)
Spanish	-	66% (58)	69% (69)	68% (127)
Other language ¹		7% (6)	7% (7)	7% (13)
Missing	-	(3)	(5)	(8)

¹ Other language includes American Sign Language, Arabic, Lao, Farsi, French, Mandarin, and other non-English language.

Client survey respondents by 2021 CalWORKs HVP Technical Assistance Regions

Region	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Region 1	46% (111)	25% (168)	23% (161)	27% (440)
Region 2	31% (74)	54% (358)	59% (416)	52% (848)
Region 3	13% (31)	14% (89)	11% (75)	12% (195)
Region 4	7% (17)	4% (27)	6% (44)	5% (88)
Region 5	3% (8)	3% (17)	2% (11)	2% (36)
Missing	(2)	(3)	(5)	(10)

Regions: Region 1 (Fresno, Kings, Kern, Madera, Merced, San Joaquin, San Luis Obispo, Stanislaus, Tulare); Region 2 (Los Angeles, San Diego, Imperial, Ventura, San Bernardino, Riverside, Orange, Santa Clara); Region 3 (Alameda, Contra Costa, Mendocino, Monterey, Napa, San Francisco, San Mateo, Santa Cruz, Sonoma); Region 4 (Butte, Del Norte, Humboldt, Sacramento, Shasta, Tehama, Yolo, Solano); and Region 5 (Mono, Nevada, Placer, Siskiyou, Sierra, Sutter, Tuolumne, Yuba). These are the regions that were developed by CDSS for their staff to be able to offer technical assistance across HPV counties.

Client survey respondents' length of involvement in CalWORKs HVP

Length of involvement	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Up to 6 months	47% (84)	35% (181)	29% (166)	34% (431)
>6 months to 1 year	35% (63)	30% (154)	26% (147)	29% (364)
>1 year to 2 years	18% (32)	30% (155)	30% (168)	28% (355)
>2 years	(0)	4% (20)	15% (82)	8% (102)
Missing	(64)	(152)	(149)	(365)

Client survey respondents' enrollment status

Currently enrolled	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)
Yes	-	-	85% (599)
No	-	-	15% (107)
Missing	-	-	6

Client survey respondents' status if not currently enrolled

Not currently enrolled	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 107 % (Number)
Graduated	-	-	28% (29)
Moved out of the area	-	-	11% (11)
No longer eligible for CalWORKs	-	-	25% (25)
Other reason	-	-	36% (37)
Missing	-	-	(5)

Client survey respondents' parental status

Parental status ¹	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Pregnant	12% (28)	7% (47)	8% (59)	8% (134)
A parent to a young child	93% (224)	96% (627)	93% (650)	94% (1,501)
A caretaker to a young child that you are or are not related to	5% (13)	8% (49)	12% (81)	9% (143)
Missing	(1)	(11)	(12)	(24)

¹ Clients could choose all responses that apply.

Number of children that live part time or full time in home

Number	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Currently pregnant with no other children in the home	4% (10)	1% (9)	2% (13)	2% (32)
1	46% (112)	38% (251)	35% (250)	38% (613)
2	21% (51)	26% (174)	25% (178)	25% (403)
3	17% (42)	17% (110)	15% (108)	16% (260)
4 or more	12% (28)	17% (115)	22% (156)	19% (299)
Missing	(0)	(3)	(7)	(10)

Number of children that live with you who are 24 months or younger

Number	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,374 % (Number)
Currently pregnant with no other children in the home	-	4% (23)	4% (28)	4% (51)
1	-	83% (505)	76% (506)	80% (1,011)
2	-	11% (68)	14% (93)	13% (161)
3 or more	-	2% (12)	5% (36)	4% (48)
Missing	-	(54)	(49)	(103)

Number of children helped by the CalWORKs HVP

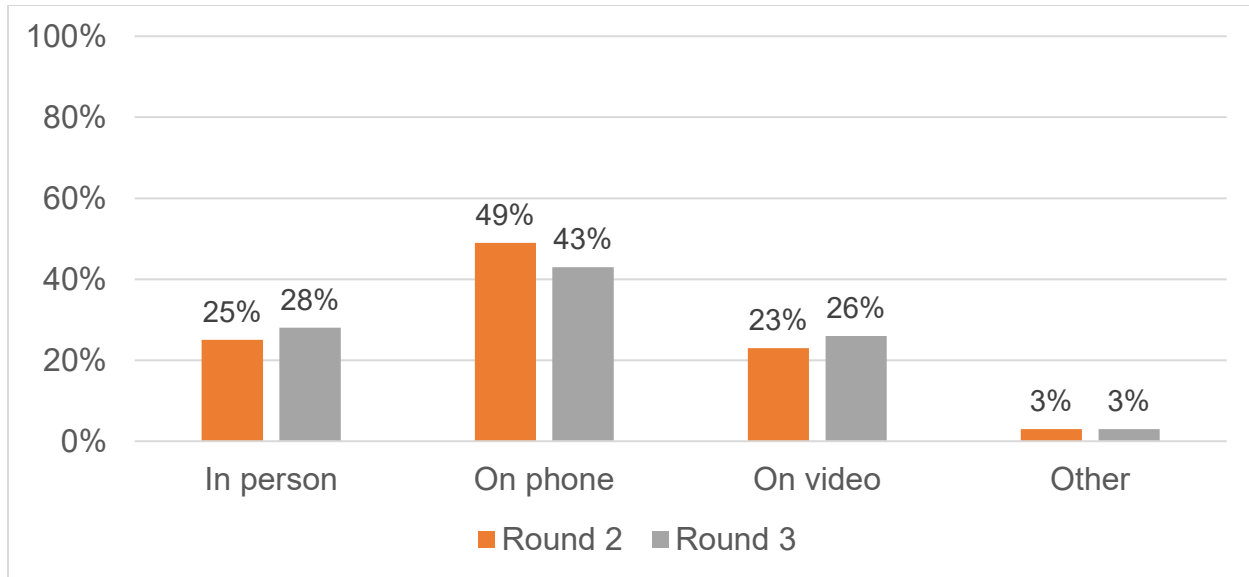
Children helped by this program	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
0	9% (20)	(0)	(0)	1% (20)
1	74% (173)	74% (481)	67% (466)	71% (1,120)
2	13% (30)	18% (118)	20% (136)	18% (284)
3 or more	5% (11)	8% (54)	14% (94)	10% (159)
Missing	(9)	(9)	(16)	(34)

HOME VISITOR AND HOME VISITING SERVICES

Usual way of meeting home visitor

How do you <i>usually</i> meet with your home visitor	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,374 % (Number)
In person	-	25% (162)	28% (200)	27% (362)
On phone	-	49% (319)	43% (302)	46% (621)
On video	-	23% (147)	26% (183)	24% (330)
Other	-	3% (19)	3% (25)	3% (42)
Missing	-	(15)	(4)	(262)

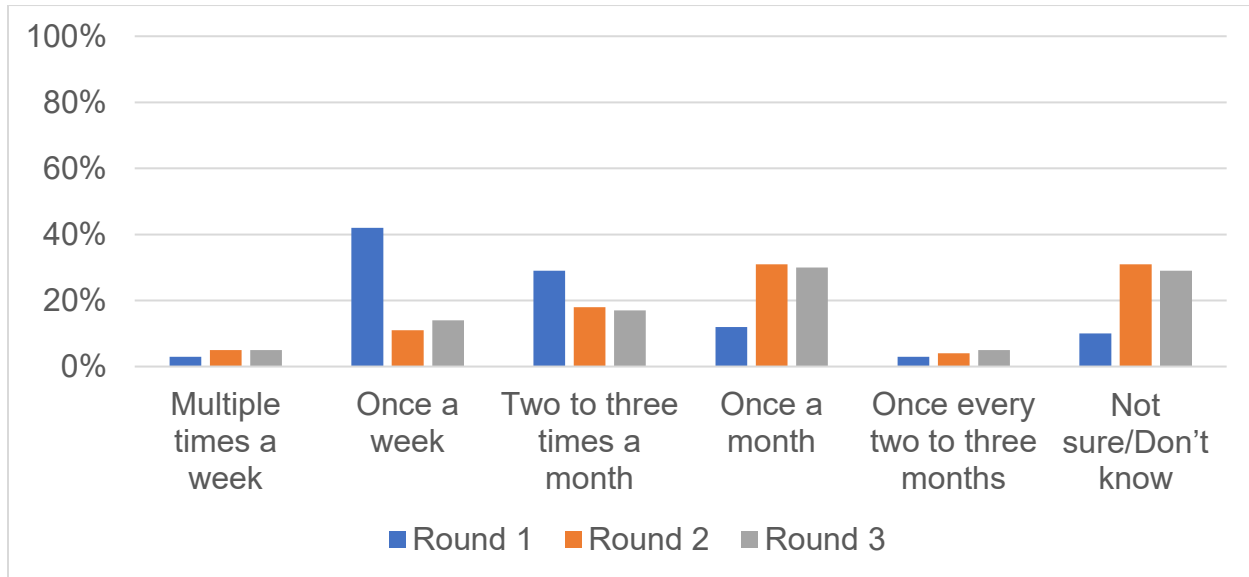
Usual way of meeting home visitor



Frequency of visits with home visitor

In the past 6 months, how often did you meet with your home visitor	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	Total N = 1,617 % (Number)
Multiple times a week	3% (7)	5% (29)	5% (33)	4% (69)
Once a week	42% (94)	11% (73)	14% (98)	17% (265)
Two to three times a month	29% (66)	18% (113)	17% (119)	19% (298)
Once a month	12% (28)	31% (203)	30% (211)	28% (442)
Once every two to three months	3% (7)	4% (24)	5% (36)	4% (67)
Not sure/Don't know	10% (23)	31% (203)	29% (207)	28% (433)
Missing	(18)	(17)	(8)	(43)

Frequency of visits with home visitor



Please mark how much you agree with these statements:

	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	<i>p</i> -value
My home visitor helped connect me to services I need	4.55	4.55	4.52	NS
I have a good relationship with my home visitor	4.67	4.60	4.50	0.0050

¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test *p*-value.

Number of clients varies by question: round 1 n = 227-230; round 2 n = 644-645; round 3 n = 707-709.

Overall mean for my home visitor helped connect me to services I need: 4.53.

HEALTH SERVICES

HVP client health concerns

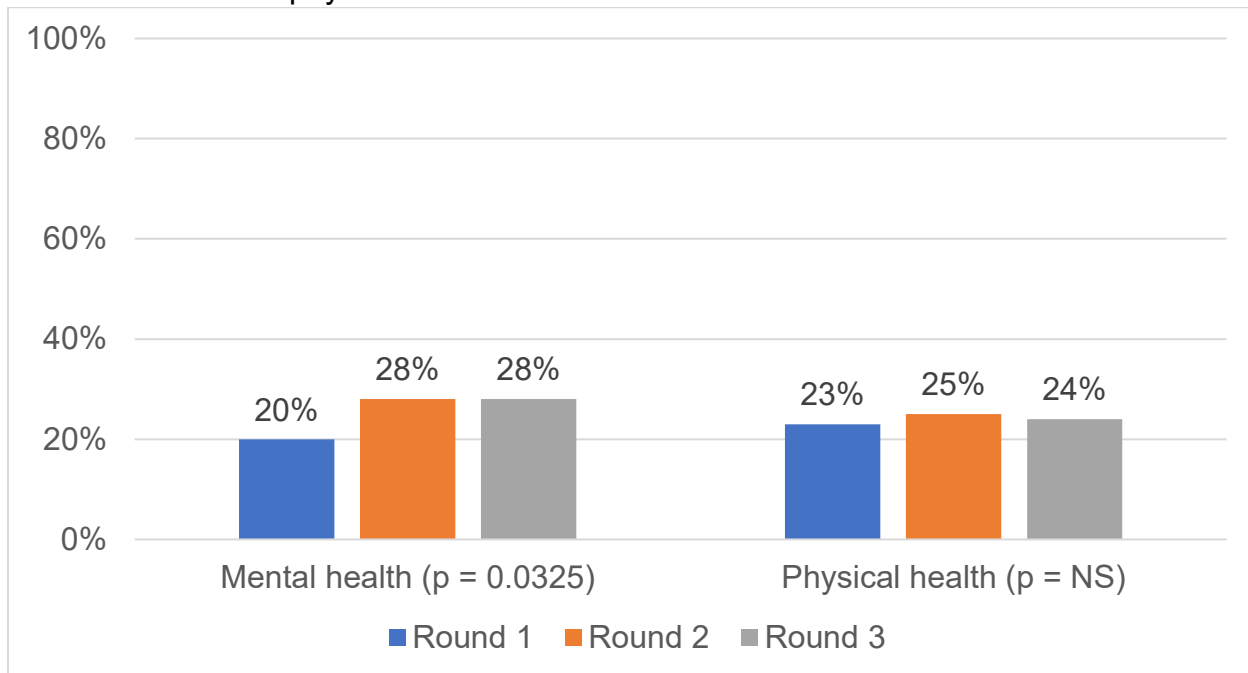
In the past six months, have you had concerns in any of these areas?	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
My mental health	20% (48)	28% (184)	28% (198)	0.0325
My physical health	23% (56)	25% (165)	24% (171)	NS
Having enough food for my family	-	30% (196)	29% (209)	
My use of alcohol or drugs (including prescriptions)	(≤10)	(≤10)	(≤10)	NS
Domestic violence	-	5% (36)	6% (42)	NS
Any concerns ¹	34% (82)	39% (258)	38% (273)	NS

¹ Includes mental health, physical health, and use of alcohol and drugs.

NS = not statistically significant Chi-squared test p-value.

Total percentage for my physical health 24% (n = 392), having enough food for my family 29% (n = 405), my use of alcohol and drugs 1% (n = 20), domestic violence 6% (n = 78), and any concerns 38% (n = 613).

Clients' mental and physical health concerns



In the past six months, the CalWORKs HVP services have helped me with:

	Round 1 Helpful % (Number)	Round 2 Helpful % (Number)	Round 3 Helpful % (Number)	Total Helpful % (Number)
My mental health	78% (36)	82% (133)	78% (137)	80% (306)
My physical health	66% (29)	77% (107)	71% (91)	73% (227)
Having enough food for my family	-	82% (146)	79% (145)	81% (291)
My use of alcohol or drugs (including prescriptions)	(≤10)	(≤10)	(≤10)	(≤10)
Domestic violence	-	71% (22)	61% (20)	66% (42)

Number of clients varies by question: round 1 n = 44-46; round 2 n = 31-177; round 3 n = 33-184.

Home visitor helped to get client services

In the past six months, has your home visitor helped you get any of these services?	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
Mental health services	16% (38)	18% (119)	20% (143)	NS
Prenatal care	16% (38)	13% (85)	12% (82)	NS
Substance use/abuse services	3% (7)	1% (9)	2% (14)	NS
CalFresh/SNAP	28% (69)	28% (185)	33% (236)	NS
WIC or other food assistance programs	-	38% (252)	34% (241)	NS
Domestic violence services	5% (11)	5% (35)	3% (22)	NS

NS = not statistically significant Chi-squared test p-value.

Total percentage for mental health services 19% (n = 300), prenatal care 13% (n = 205), substance use/abuse services 2% (n = 30), CalFresh/SNAP 30% (n = 490), WIC or other food assistance programs 36% (n = 493), and domestic violence services 4% (n = 68).

Of the services your home visitor has helped you get, did you find these services helpful or not helpful

	Round 1 Helpful % (Number)	Round 2 Helpful % (Number)	Round 3 Helpful % (Number)	Total Helpful % (Number)
Mental health services	94% (33)	94% (108)	93% (128)	94% (269)
Prenatal care	100% (38)	100% (83)	95% (73)	98% (194)
Substance use/abuse services	100% (7)	89% (8)	85% (11)	90% (26)
CalFresh/SNAP	97% (65)	97% (174)	96% (218)	97% (457)
WIC or other food assistance programs	-	98% (241)	98% (227)	98% (468)
Domestic violence services	100% (10)	94% (32)	90% (18)	94% (60)

Number of clients varies by question: round 1 n = 10-67; round 2 n = 9-246; round 3 n = 13-232.

Child concerns

In the past six months, have you had concerns about your child/children in any of these areas?	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
Child's physical health	8% (20)	11% (70)	8% (59)	NS
Child's development	22% (54)	26% (173)	24% (170)	NS
How to interact with my child	18% (44)	23% (149)	21% (153)	NS
Child's behavior	14% (35)	19% (124)	18% (128)	NS
Child's mental or emotional health	-	11% (75)	10% (70)	NS
Child's nutrition	-	18% (118)	18% (126)	NS
Child's early learning	-	28% (186)	27% (191)	NS
Child's special needs	-	8% (51)	8% (59)	NS
Any child concerns ¹	41% (100)	45% (299)	46% (324)	NS

¹ Includes child's physical health, child's development, how to interact with my child, and child's behavior.

NS = not statistically significant Chi-squared test p-value.

Total percentage for child's physical health 9% (n = 149), child's development 25% (n = 397), how to interact with my child 21% (n = 346), child's behavior 18% (n = 287), child's mental or emotional health 11% (n = 145), child's nutrition 18% (n = 244), child's early learning 27% (n = 377), child's special needs 8% (n = 110), and any child concerns 45% (n = 723).

In the past six months, the CalWORKs HVP services have helped me with:

	Round 1 Helpful % (Number)	Round 2 Helpful % (Number)	Round 3 Helpful % (Number)	Total Helpful % (Number)
Child's physical health	84% (16)	86% (54)	86% (44)	86% (114)
Child's development	90% (45)	89% (148)	87% (136)	88% (329)
How to interact with my child	88% (37)	89% (129)	91% (124)	90% (290)
Child's behavior	92% (34)	89% (102)	87% (100)	89% (236)
Child's mental or emotional health	-	83% (55)	82% (47)	83% (102)
Child's nutrition	-	84% (92)	85% (95)	84% (187)
Child's early learning	-	91% (161)	88% (154)	90% (315)
Child's special needs	-	77% (36)	88% (44)	82% (80)

Number of clients varies by question: round 1 n = 19-50; round 2 n = 47-176; round 3 n = 50-175.

CHILD DEVELOPMENT AND PARENTING SKILLS

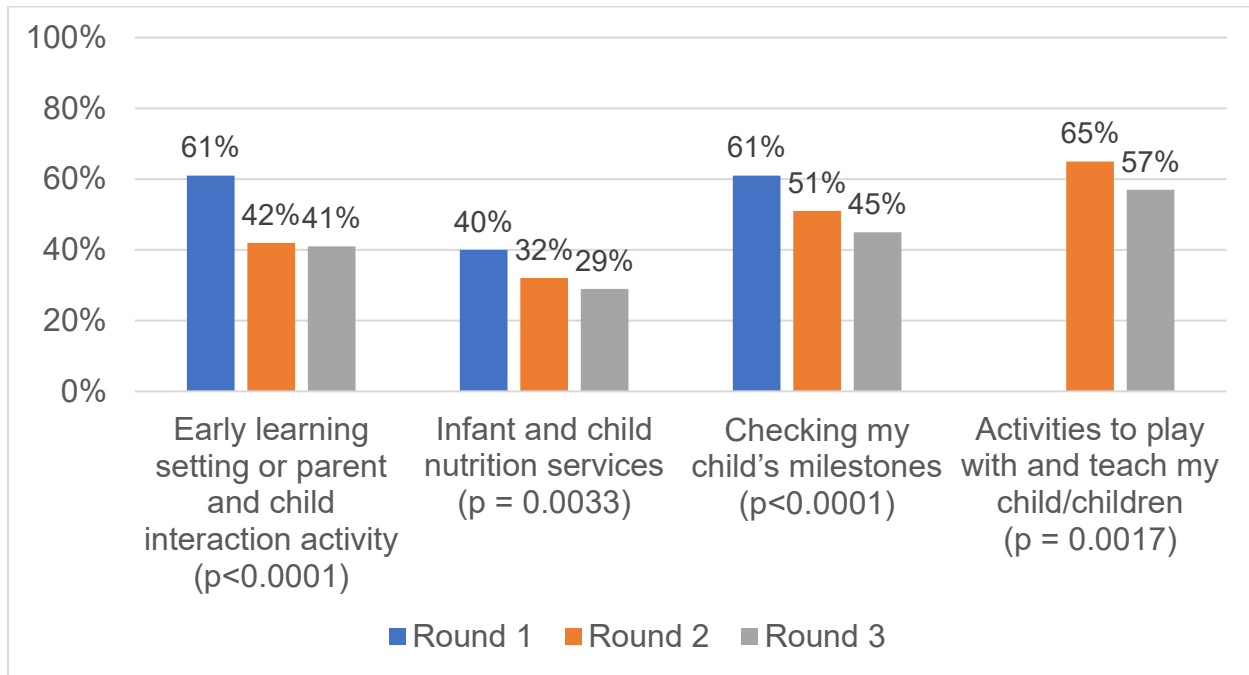
Home visitor helped to get child services

In the past six months, has your home visitor helped you get any of these services?	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
Early learning setting or parent and child interaction activity	61% (149)	42% (276)	41% (294)	<0.0001
Infant and child nutrition services	40% (98)	32% (213)	29% (204)	0.0033
Infant and toddler health care	29% (70)	28% (188)	25% (178)	NS
Checking my child's milestones	61% (149)	51% (336)	45% (322)	<0.0001
Activities to play with and teach my child/children	-	65% (433)	57% (407)	0.0017
Support for child's special needs or disabilities	-	10% (63)	8% (55)	NS

NS = not statistically significant Chi-squared test p-value.

Total percentage for infant and toddler health care 27% (n = 436), and support for child's special needs or disabilities 9% (n = 118).

Referrals to child health and developmental services



Of the services your home visitor has helped you and your child/children get, how helpful or not helpful were these services:

	Round 1 Helpful % (Number)	Round 2 Helpful % (Number)	Round 3 Helpful % (Number)	Total Helpful % (Number)
Early learning setting or parent and child interaction activity	98% (142)	97% (262)	99% (279)	98% (683)
Infant and child nutrition services	99% (95)	99% (207)	99% (198)	99% (500)
Infant and toddler health care	100% (69)	99% (182)	98% (166)	98% (417)
Checking my child's milestones	99% (141)	98% (325)	98% (309)	98% (775)
Activities to play with and teach my child/children	-	98% (417)	97% (385)	97% (802)
Support for child's special needs or disabilities	-	98% (58)	98% (52)	98% (110)

Number of clients varies by question: round 1 n = 69-145; round 2 n = 59-425; round 3 n = 53-398.

Met child milestones

Do you believe your child met the milestones for their current age?	Round 1 Responses = 250 % (Number)	Round 2 N = 602 % (Number)	Round 3 N = 654 % (Number)
Yes	85% (212)	84% (506)	82% (536)
No	6% (14)	5% (32)	7% (45)
Not sure/Don't know	10% (24)	11% (64)	11% (73)

Chi-squared test *p*-value for rounds 2 and 3 are not significant.

Please mark how much you agree with these statements:

In the past six months...	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	<i>p</i> -value
I have learned skills from the CalWORKs Home Visiting services that support my child's development	4.63	4.56	4.49	0.0370
I have gotten services from the CalWORKs Home Visiting Program that help me parent my child/children	4.63	4.49	4.44	0.0147
I have learned skills through the CalWORKs Home Visiting Program that have helped me to manage my stress	4.46	4.34	4.32	NS

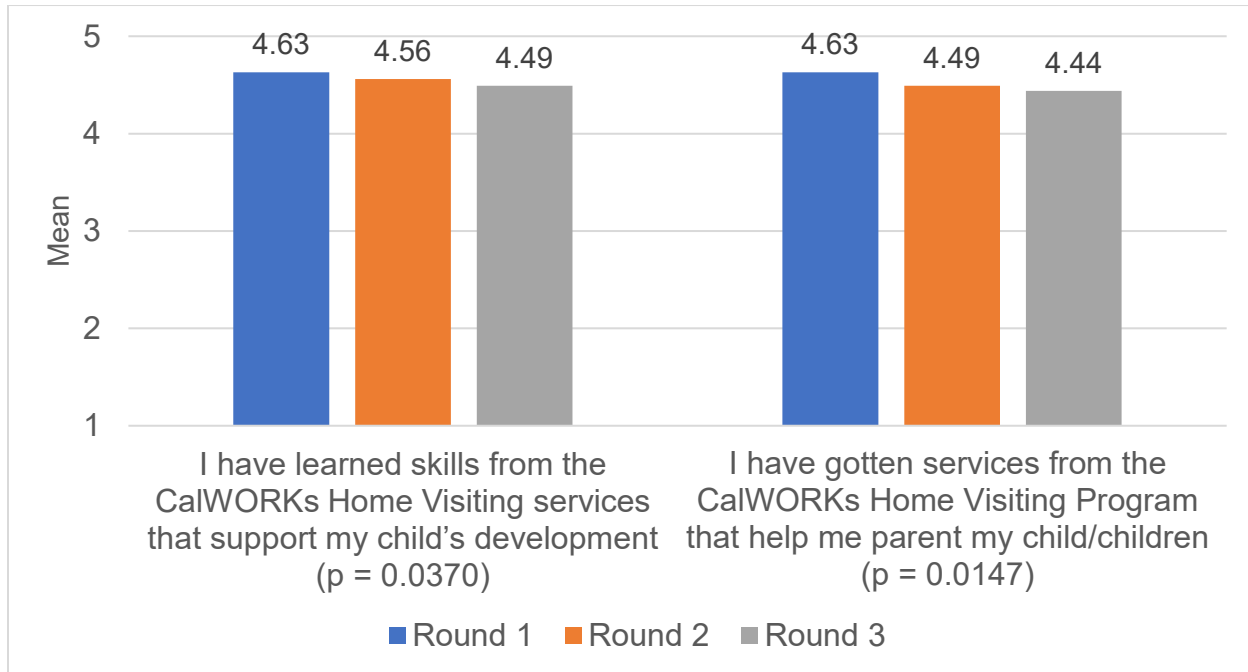
¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test *p*-value.

Number of clients varies by question: round 1 n = 198-200; round 2 n = 587-589; round 3 n = 641-645.

Total mean for I have learned skills through the CalWORKs HVP that have helped me to manage my stress 4.35.

Parenting skills and services to support child development



Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

ECONOMIC SELF-SUFFICIENCY AND SOCIAL SERVICES

Home visitor helped to get services

In the past six months, has your home visitor helped you get any of these services?	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
English as a second language services	4% (9)	4% (28)	6% (40)	NS
Help with housing support	27% (65)	21% (138)	21% (153)	NS
Immigration legal services	3% (8)	0.8% (5)	2% (13)	NS
Education services	28% (68)	21% (140)	23% (164)	NS
Help with looking for work	14% (34)	16% (104)	14% (99)	NS
Help with taxes	-	2% (10)	2% (13)	NS
Help with other services	-	18% (119)	17% (120)	NS

NS = not statistically significant Chi-squared test p-value.

Total percentage for English as a second language services 5% (n = 77), help with housing support 22% (n = 356), immigration legal services 2% (n = 26), education services 23% (n = 372), help with looking for work 15% (n = 237), help with taxes 2% (n = 23), and help with other services 17% (n = 239).

Of the services your home visitor has helped you get, did you find these services helpful or not helpful:

	Round 1 Helpful % (Number)	Round 2 Helpful % (Number)	Round 3 Helpful % (Number)	Total Helpful % (Number)
English as a second language services	100% (9)	96% (27)	95% (37)	96% (73)
Help with housing support	95% (62)	93% (127)	93% (139)	93% (328)
Immigration legal services	100% (8)	100% (4)	100% (10)	100% (22)
Education services	97% (66)	98% (132)	96% (151)	97% (349)
Help with looking for work	94% (31)	92% (93)	91% (86)	92% (210)
Help with taxes	-	100% (10)	83% (10)	91% (20)
Other	-	97% (109)	91% (98)	94% (207)

Number of clients varies by question: round 1 n = 8-68; round 2 n = 4-136; round 3 n = 10-158.

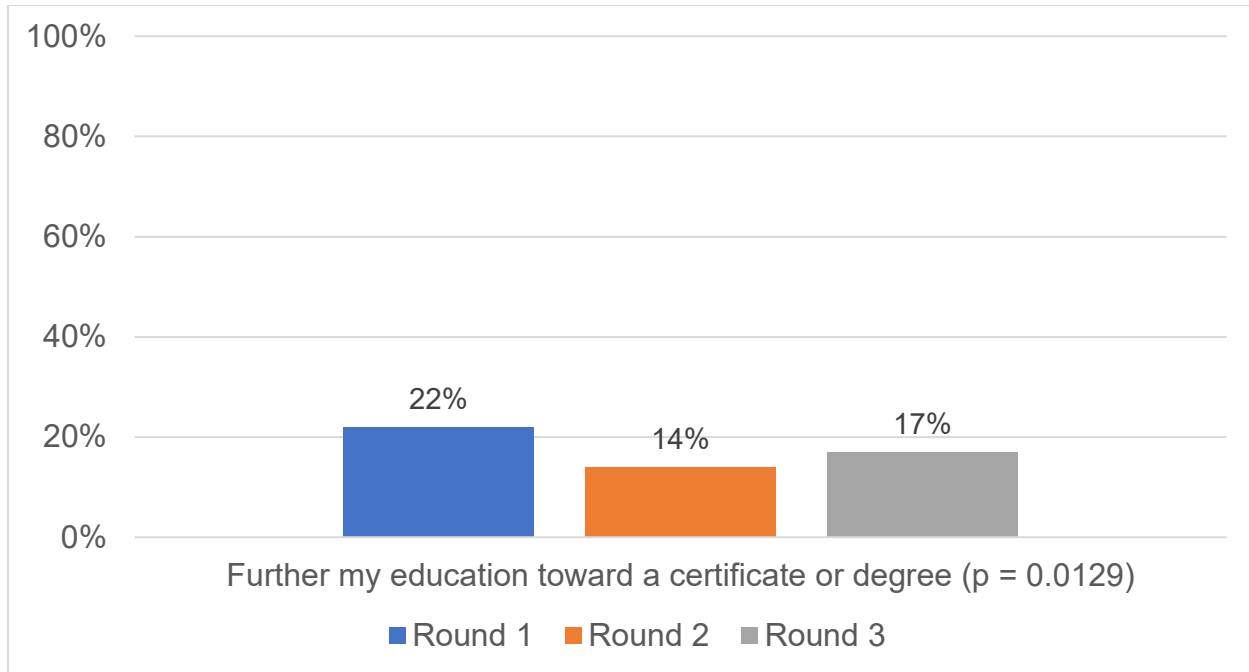
Services received through the CalWORKs HVP

In the past six months I received services through the CalWORKs Home Visiting Program that have helped me to:	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
Find a job	9% (21)	12% (77)	13% (96)	NS
Develop job skills	12% (29)	14% (91)	15% (105)	NS
Further my education toward a certificate or degree	22% (54)	14% (93)	17% (118)	0.0129
Enroll in a class or training	14% (35)	14% (93)	15% (105)	NS

NS = not statistically significant Chi-squared test p-value.

Total percentage for find a job 12% (n = 194), develop job skills 14% (n = 225), and enroll in a class or training 14% (n = 233).

Services to support client further education goals



Client goals

In the next six months I want to:	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
Look for a job	41% (100)	38% (250)	36% (259)	NS
Learn job skills	21% (50)	27% (177)	23% (163)	NS
Enroll in school/a class	42% (103)	40% (267)	40% (287)	NS

NS = not statistically significant Chi-squared test p-value.

Total percentage for look for a job 38% (n = 609), learn job skills 24% (n = 390), and enroll in school/a class 41% (n = 657).

Housing barriers

In the past 6 months, have you had any of these happen?	Round 1 N = 243 % (Number)	Round 2 N = 662 % (Number)	Round 3 N = 712 % (Number)	p-value
Trouble paying rent	35% (84)	41% (271)	39% (277)	NS
Being scared of losing my home	15% (37)	16% (109)	15% (109)	NS
Been evicted	3% (7)	3% (22)	4% (26)	NS
Gotten an eviction notice	2% (4)	3% (22)	4% (31)	NS
Had electricity/phone/heat turned off	12% (28)	13% (83)	12% (84)	NS
Stayed at a homeless shelter	-	5% (34)	4% (32)	NS
Experienced homelessness	-	12% (79)	11% (76)	NS
Any housing barriers	44% (106)	47% (310)	46% (327)	NS

NS = not statistically significant Chi-squared test p-value.

Total percentage for trouble paying rent 39% (n = 632), being scared of losing my home 16% (n = 255), been evicted 3% (n = 55), gotten an eviction notice 4% (n = 57), had electricity/phone/heat turned off 12% (n = 195), stayed at a homeless shelter 5% (n = 66), experienced homelessness 11% (n = 155), and any housing barriers 46% (n = 743).

OVERALL EVALUATION OF IMPACT

Please mark how much you agree with these statements:

	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	p-value
Taking part in the CalWORKs Home Visiting Program has improved my quality of life	4.50	4.44	4.44	NS
Taking part in the CalWORKs Home Visiting Program has improved the quality of life for my child/children who are signed up for the CalWORKs Home Visiting Program.	4.55	4.48	4.43	NS

¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test p-value.

Number of clients varies by question: round 1 n = 206-208; round 2 n = 565; round 3 n = 616-619.

Total mean for improved my quality of life 4.42 and improved my child's/children's quality of life 4.47.

HVP Staff Survey Results

Demographics

Age of staff survey respondents

Age group	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
16-25	13% (40)	6% (21)	5% (12)	8% (73)
26-39	44% (133)	50% (171)	44% (101)	46% (405)
40-59	37% (113)	40% (139)	43% (98)	40% (350)
60 and older	6% (18)	4% (14)	7% (16)	5% (48)
Missing	(39)	(48)	(11)	(98)

Gender of staff survey respondents

Gender	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
Female	96% (295)	97% (333)	95% (214)	96% (842)
Other ¹	4% (11)	3% (10)	5% (12)	4% (33)
Missing	(37)	(50)	(12)	(99)

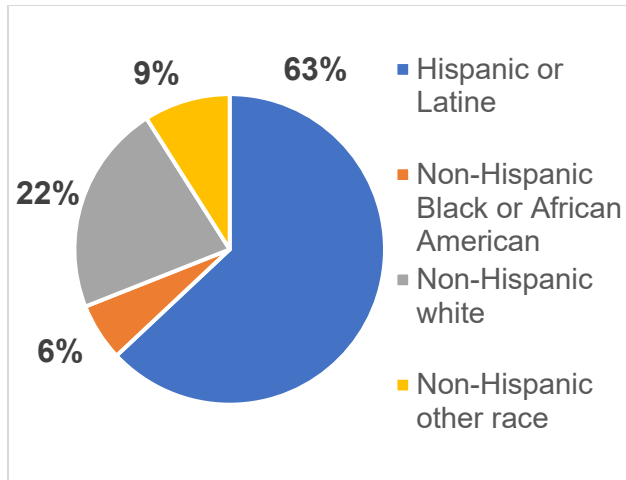
¹ Other includes gender fluid, gender nonconforming, male, and other gender.

Race and ethnicity of staff survey respondents

Race and ethnicity	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
Hispanic or Latine	67% (183)	62% (207)	60% (129)	63% (519)
Non-Hispanic Black or African American	4% (12)	7% (25)	6% (13)	6% (50)
Non-Hispanic white	21% (56)	22% (72)	23% (49)	22% (177)
Non-Hispanic other race ¹	8% (22)	9% (30)	11% (24)	9% (76)
Missing	(70)	(59)	(23)	(152)

¹ Non-Hispanic other race includes American Indian or Alaska Native, Asian, Native Hawaiian or other Pacific Islander, other race, and two or more races.

Race and ethnicity of staff survey respondents



Staff fluency in languages other than English

Do you have fluency in languages other than English?	Round 1 N = 343	Round 2 N = 393	Round 3 N = 238	Total N = 631
	% (Number)	% (Number)	% (Number)	% (Number)
Spanish	-	49% (195)	53% (125)	52% (320)
Other language	-	10% (38)	11% (27)	11% (65)
Missing	-	(12)	(2)	(14)

Other language includes American Sign Language, Arabic, Cantonese, Farsi, French, Hmong, Lao, Mandarin, Tagalog, Thai, Vietnamese, other sign language, and other language.

Highest level of education

Level of education	Round 1 N = 343	Round 2 N = 393	Round 3 N = 238	Total N = 974
	% (Number)	% (Number)	% (Number)	% (Number)
HS diploma or equivalent	5% (15)	8% (31)	6% (15)	6% (61)
Associates Degree	11% (35)	12% (43)	13% (3)	11% (108)
Bachelor's Degree	64% (203)	59% (218)	60% (141)	58% (562)
Master's Degree or MD/PhD	20% (64)	21% (78)	21% (49)	21% (191)
Missing	(26)	(23)	(3)	(52)

Licenses or certifications in California related to role as a home visitor

Licenses or certifications	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
Registered Nurse	13% (45)	12% (46)	11% (27)	12% (118)
Nurse Practitioner	0.3% (1)	0.5% (2)	0	0.3% (3)
Licensed Vocational Nurse	0.3% (1)	0.3% (1)	0	0.2% (2)
Public Health Nurse	11% (38)	10% (39)	10% (23)	10% (100)
Certified nursing assistant	0.3% (1)	1% (5)	0	0.6% (6)
Certified home health aid	0.3% (1)	0.8% (3)	1% (3)	0.7% (7)
Certified lactation educator/consultant	-	15% (55)	13% (32)	9% (87)
Certified infant massage	-	5% (18)	5% (12)	3% (30)
Licensed Midwife	0.3% (1)	0.3% (1)	0	0.2% (2)
Nurse Midwife	0	0	0	(0)
Doula certification	1% (5)	2% (8)	0.8% (2)	2% (15)
Psychiatric/Mental Health Nurse	0	0.5% (2)	0	0.2% (2)
Licensed Social Worker	0.6% (2)	0.8% (3)	2% (4)	0.9% (9)
Licensed MFT	1% (4)	2% (6)	2% (4)	1% (14)
Doctor of Psychology	0.3% (1)	0	0	0.1% (1)
Teacher Permit	-	7% (28)	11% (27)	6% (55)
Other	16% (56)	15% (57)	14% (34)	15% (389)
Any licenses or certifications	32% (110)	44% (167)	47% (112)	40% (389)

Note: Staff could have responded having had more than one license or certification.

Staff survey respondents by 2021 CalWORKs HVP region

Region	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 631 % (Number)
Region 1	36% (118)	25% (94)	30% (67)	30% (279)
Region 2	34% (112)	40% (150)	32% (72)	36% (334)
Region 3	14% (47)	17% (62)	19% (42)	16% (151)
Region 4	11% (35)	12% (43)	12% (26)	11% (104)
Region 5	5% (16)	6% (22)	8% (19)	6% (57)
Missing	(15)	(22)	(12)	(49)

Role within the CalWORKs HVP

Role	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
Home visiting direct services provider	57% (194)	65% (254)	54% (129)	59% (577)
Home visiting supervisor	14% (49)	10% (41)	15% (35)	13% (125)
Home visiting program manager/director	11% (37)	13% (50)	16% (39)	13% (126)
Other	18% (63)	12% (47)	15% (35)	15% (145)
Missing	(0)	(1)	(0)	(1)

Length of involvement in the CalWORKs HVP

Length of involvement	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
Up to 6 months	28% (79)	12% (38)	18% (35)	19% (152)
>6 months to 1 year	37% (107)	28% (91)	15% (30)	28% (228)
>1 year to 2 years	35% (100)	55% (180)	34% (68)	43% (348)
> 2 years	0	5% (17)	33% (65)	10% (82)
Missing	(57)	(67)	(40)	(164)

CalWORKs HVP models represented in staff surveys

Program model	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
Early Head Start (EHS-HBO)	14% (49)	13% (50)	14% (34)	14% (133)
Healthy Family America (HFA)	40% (135)	40% (158)	34% (80)	40% (373)
Nurse Family Partnership (NFP)	16% (55)	13% (50)	10% (24)	14% (129)
Parents as Teachers (PAT)	30% (103)	34% (135)	51% (122)	38% (360)
Other model ¹	3% (9)	11% (42)	7% (17)	7% (68)
Not Sure/Missing	(9)	(23)	(4)	(36)

¹ Other model includes Healthy Beginnings, Home Instruction for Parents of Preschool Youngsters (HIPPPY), and local models.

Note: 11% (n = 38) responded having worked for more than one program model in round 1; 14% (n = 56) in round 2; and 15% (n = 36) in round 3.

OVERALL SATISFACTION WITH HVP IMPLEMENTATION AND SERVICES

Please mark how much you agree with the following statements:	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	p-value
Overall, I am satisfied with how the CalWORKs Home Visiting Program has been implemented in my county so far	3.95	3.90	3.94	NS
Overall, I believe that CalWORKs Home Visiting Program services in my county help to address clients' needs	4.31	4.25	4.24	NS

¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test p-value.

Number of staff varies by question: round 1 n = 341; round 2 n = 388; round 3 n = 235-236.

Total mean for satisfaction with how the CalWORKs HVP has been implemented 3.93, and CalWORKs HVP services help address clients' needs 4.27.

PERCEPTION OF IMPACT

Parent and child health

So far, the CalWORKs Home Visiting Program in my county has helped to...	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	p-value
Improve pregnant women's physical health	4.06	4.22	4.22	0.0022
Improve pregnant women's mental health	4.16	4.28	4.29	0.0252
Address substance abuse issues	3.90	3.71	3.70	0.0241
Improve parents' physical health	4.01	4.02	4.07	NS
Improve parents' mental health	4.24	4.31	4.28	NS
Improve children's physical health	4.27	4.26	4.35	NS
Support children's emotional wellbeing	4.39	4.45	4.46	NS
Support children's early learning	-	4.55	4.61	NS

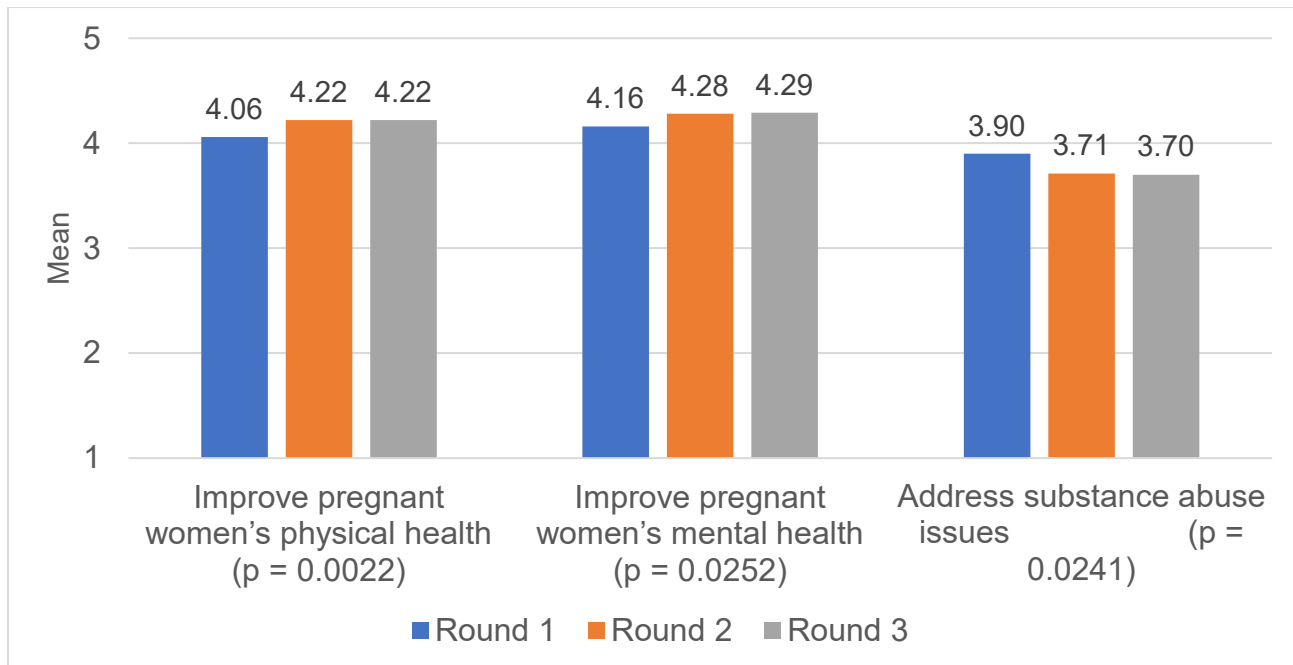
¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test p-value.

Number of staff varies by question: round 1 n = 323-326; round 2 n = 387-391; round 3 n = 233-237.

Total mean for improve parents' physical health 4.03, improve parents' mental health 4.28, improve children's physical health 4.28, support children's emotional wellbeing 4.43, and support children's early learning 4.57.

Staff views of impact of HVP on client physical and mental health



Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

Parenting skills and family economic stability

The CalWORKs Home Visiting Program in my county is...	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	p-value
Helping parents develop healthier parenting skills	4.54	4.54	4.57	NS
Helping families become more economically self-sufficient	4.08	4.04	4.03	NS
Helping parents to make progress on academic goals	4.24	4.18	4.19	NS
Helping parents to make progress on employment goals	-	4.13	4.18	NS
Helping families with housing security and stability	-	3.98	4.05	NS
Helping families with food assistance (e.g., CalFresh/ SNAP, WIC or other food assistance programs)	-	4.41	4.44	NS

¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5. NS = not statistically significant Kruskal-Wallis test p-value. Number of staff varies by question: round 1 n = 323-325; round 2 n = 387-389; round 3 n = 236-237. Total mean for helping parents develop healthier parenting skills 4.55, helping families become more economically self-sufficient 4.05, helping parents to make progress on academic goals 4.20, helping parents to make progress on employment goals 4.15, helping families with housing security and stability 4.01, and helping families with food assistance 4.42.

COORDINATION

Worked with the following stakeholders in support of the CalWORKs HVP

Stakeholders	Round 1 N = 343 % (Number)	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 974 % (Number)
County personnel	69% (236)	56% (214)	58% (138)	61% (588)
State employees	23% (79)	13% (51)	16% (38)	17% (168)
HVP program provider leadership	59% (202)	47% (179)	54% (128)	53% (509)
HVP program provider staff	65% (223)	57% (219)	66% (158)	62% (600)
Local experts/stakeholders	34% (115)	19% (73)	28% (67)	26% (255)
National model offices	27% (91)	19% (73)	24% (56)	23% (220)
Community programs or community-based organizations (CBOs)	-	48% (183)	54% (129)	32% (312)
None of the above	4% (15)	5% (20)	5% (12)	5% (47)
Other	-	5% (21)	3% (6)	3% (27)
Missing	(0)	(9)	(0)	(9)

Note: Staff could have responded having worked with more than one stakeholder.

Program support and referrals

Please mark how much you agree with the following statements:	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	p-value
Service coordination between the Home Visiting Program and other service-providing agencies in my county works well	3.81	3.73	3.78	NS
California Department of Social Services (CDSS) staff have helped my county's ability to implement and maintain the CalWORKs Home Visiting Program	3.60	3.52	3.52	NS
We have been able to successfully refer clients from CalWORKs HVP to other services	3.43	4.09	4.13	<0.0001

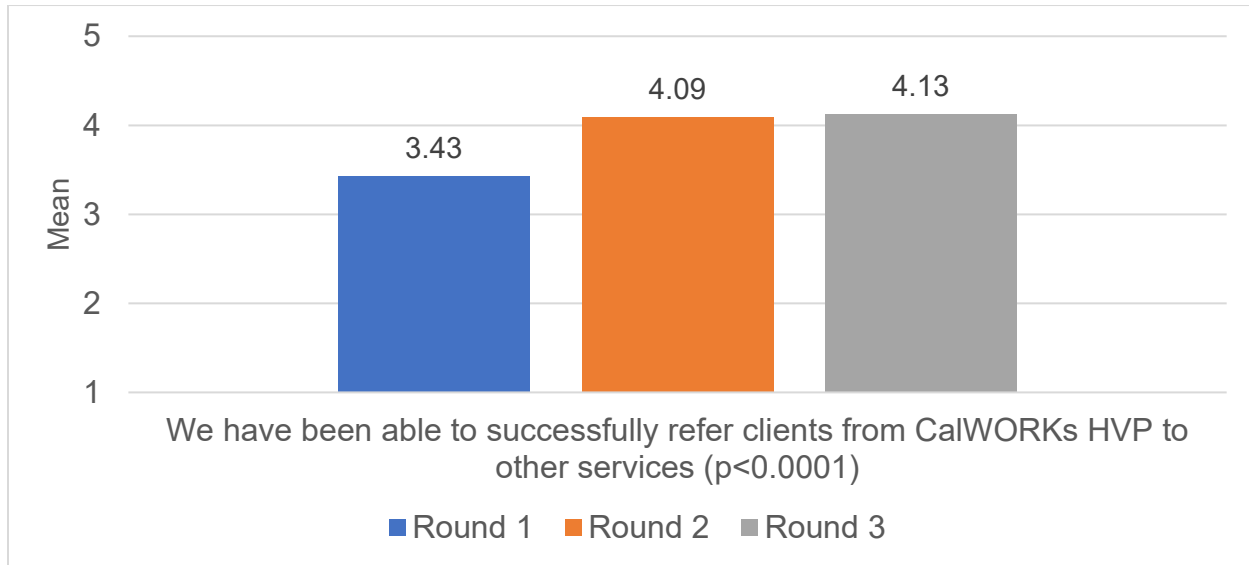
¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test p-value.

Number of staff varies by question: round 1 n = 313-323; round 2 n = 377-381; round 3 n = 235-236.

Total mean for service coordination between CalWORKs HVP and other service-providing agencies worked well 3.78, and CDSS staff helped county's ability to implement and maintain the CalWORKs HVP 3.55.

Staff views of success with HVP referrals



Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

TRAINING

Please mark how much you agree with the following statements:	Round 1 Mean ¹	Round 2 Mean ¹	Round 3 Mean ¹	p-value
I have received sufficient training to perform my duties well in support of the CalWORKs Home Visiting Program	3.95	3.93	3.96	NS

¹ Response options were: Strongly disagree = 1; Disagree = 2; Neither agree or disagree and Not sure/Don't know = 3; Agree = 4; Strongly agree = 5.

NS = not statistically significant Kruskal-Wallis test p -value.

Number of staff varies by question: round 1 $n = 312$; round 2 $n = 371$; round 3 $n = 236$.

Total mean for received sufficient training 3.94.

Trainings received

Training	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 631 % (Number)
Cultural competency/humility	70% (275)	71% (170)	71% (445)
Trauma-informed care	67% (265)	71% (169)	69% (434)
Early childhood development	67% (265)	68% (161)	68% (426)
Implicit bias	64% (252)	68% (161)	65% (413)
Mental health care	59% (231)	60% (143)	59% (374)
Motivational interviewing	58% (227)	50% (118)	55% (345)
Conducting virtual visits	58% (227)	58% (137)	58% (364)
Referrals	56% (220)	53% (125)	55% (345)
Reflective practice	56% (219)	56% (133)	56% (352)
Public benefits/eligibility	53% (210)	46% (110)	51% (320)
Prenatal care	52% (204)	50% (118)	51% (322)
Nutrition	50% (196)	44% (104)	48% (300)
Postpartum care	49% (192)	47% (112)	48% (304)
Child welfare	49% (192)	39% (92)	45% (284)
Substance use treatment	48% (187)	45% (106)	46% (293)
Health care	46% (182)	39% (93)	44% (275)
Crisis intervention	42% (165)	43% (103)	36% (225)
Harm reduction	31% (122)	29% (68)	30% (190)
Neonatal care	30% (118)	28% (66)	29% (184)
HVP19 technical assistance	25% (97)	24% (57)	24% (154)
Participated in regional technical assistance stakeholder meeting /webinar	20% (79)	22% (52)	21% (131)

Note: Data not available for round 1. Staff could have responded having received more than one training.

Further training desired

Training	Round 2 N = 393 % (Number)	Round 3 N = 238 % (Number)	Total N = 631 % (Number)
HVP-19 technical assistance	41% (162)	34% (81)	39% (243)
Harm reduction	39% (152)	34% (81)	37% (233)
Neonatal care	39% (152)	34% (82)	37% (234)
Crisis intervention	37% (146)	33% (78)	35% (224)
Substance use treatment	34% (134)	32% (77)	33% (211)
Participate in regional technical assistance stakeholder meeting/webinar	34% (132)	27% (65)	31% (197)
Public benefits/eligibility	32% (127)	33% (78)	32% (205)
Mental health care	32% (124)	26% (61)	29% (185)
Postpartum care	31% (121)	29% (68)	30% (189)
Prenatal care	29% (114)	29% (68)	29% (182)
Child welfare	29% (113)	31% (73)	29% (186)
Health care	27% (108)	27% (65)	27% (173)
Nutrition	26% (105)	25% (60)	26% (165)
Conducting virtual visits	25% (97)	20% (48)	23% (145)
Referrals	23% (92)	20% (47)	22% (139)
Motivational interviewing	23% (91)	26% (63)	24% (154)
Reflective practice	21% (84)	19% (45)	20% (129)
Trauma-informed care	19% (73)	16% (38)	18% (111)
Implicit bias	18% (71)	16% (37)	17% (108)
Early childhood development	17% (65)	15% (35)	16% (100)
Cultural competency/humility	15% (60)	13% (32)	15% (92)

Note: Data not available for round 1. Staff could have responded having wanted more than one training.