**Plus (+) / Delta (Δ)**

**Purpose:** This quality tool provides a simple method for individuals or teams to engage in reflection as an approach to continuous improvement. The +/Δ evaluation can help inform the changes needed to achieve higher levels of performance.

**Pluses**

- ✓ Identify the things that are working, first
- ✓ Pluses are the items that the individual or team wants to maintain and build upon

**Deltas (opportunities for improvement)**

- ✓ Identify the opportunities for improvement. These are the things that can be changed so that the individual or team may be more effective
- ✓ Deltas should be action oriented and begin with a verb
- ✓ Deltas should be specific
- ✓ Deltas should be within the realm of possibility
- ✓ Deltas should be reviewed and acted upon
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<th>Plus (+)</th>
<th>Delta (Δ)</th>
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