



Public Health Department  
Family Health Services Section

# *Collaboration to Improve Developmental Screening (DS) Rates in San Bernardino County*

*February 28, 2018*

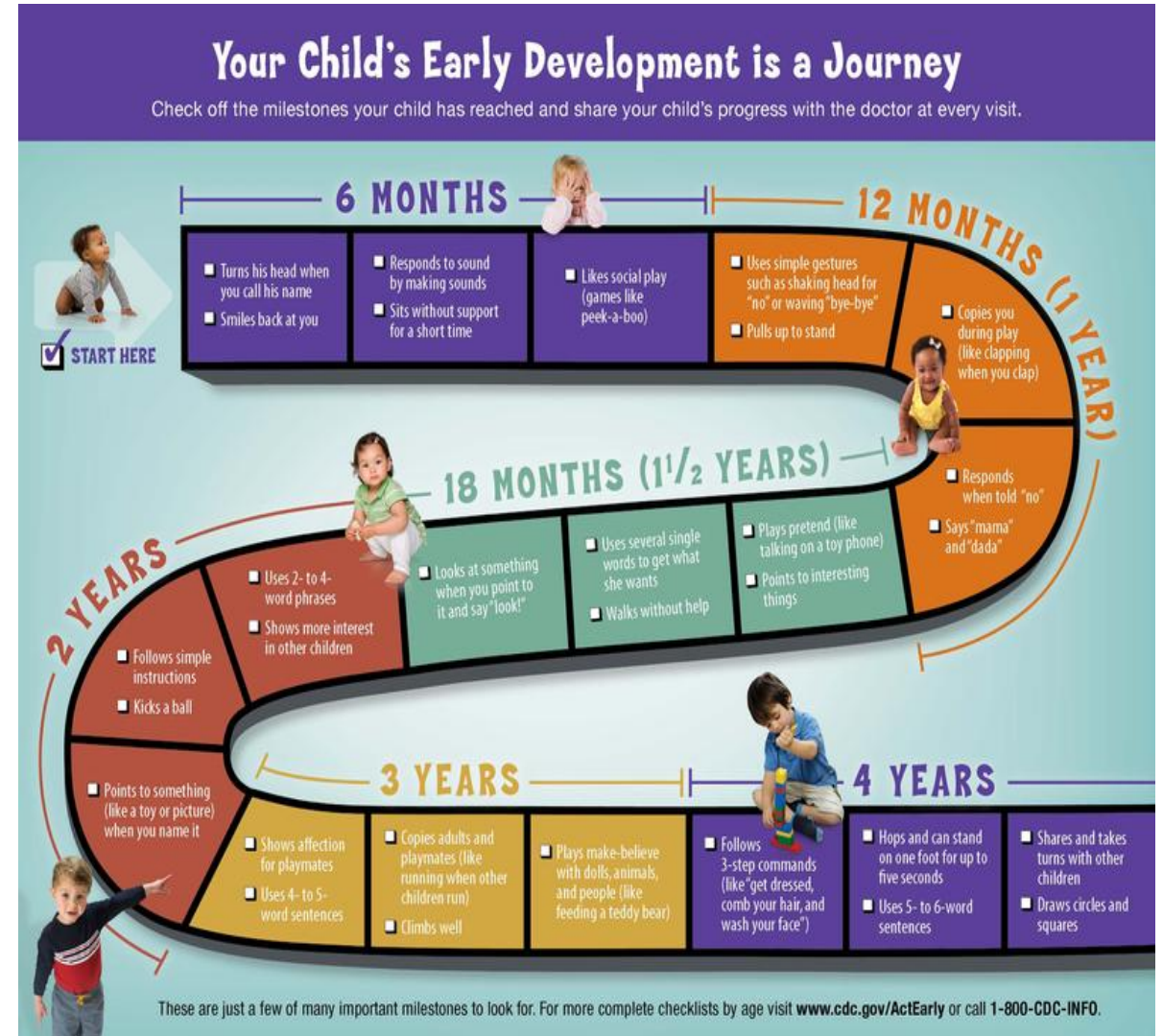


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[www.SBCounty.gov](http://www.SBCounty.gov)

# Our Objective

By June 30, 2017, at least 40% of CHDP providers serving low income children (uninsured, enrolled in CHDP, Medi-Cal FFS or Managed Care Plans) will implement Developmental Screening according to AAP guidelines.



# What Does the American Academy of Pediatrics (AAP) Recommend?

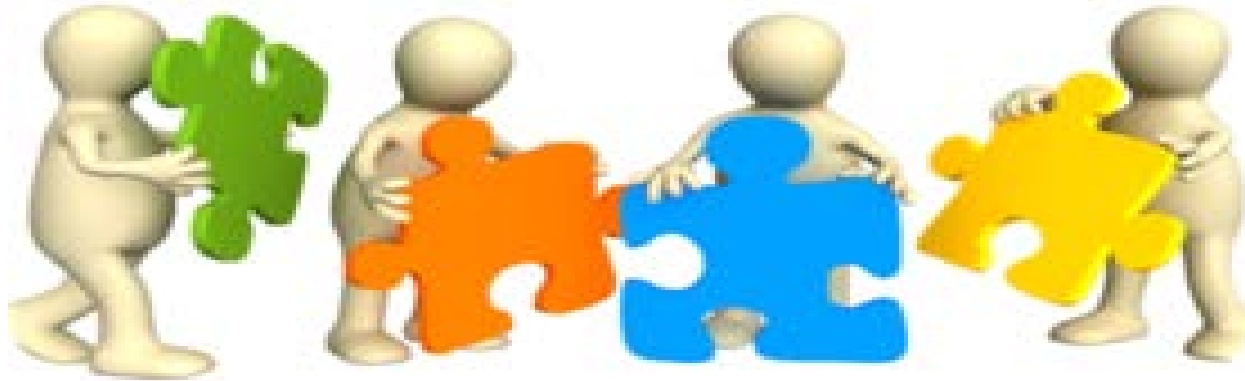
- **Developmental surveillance** at every well-child visit and **developmental screening** using formal, validated tools at 9, 18, and 30 months or whenever a parent or provider concern is expressed.
- Surveillance and screening activities should be performed within the medical home and coordinated with tracking and intervention services available in the community.



**Bright  
Futures**

# Collaborative Partners – Quarterly Meetings

- Maternal, Child and Adolescent Health (MCAH)
- Child Health and Disability Prevention (CHDP)
- Managed Care Plans (MCP)
- Inland Regional Center (IRC)



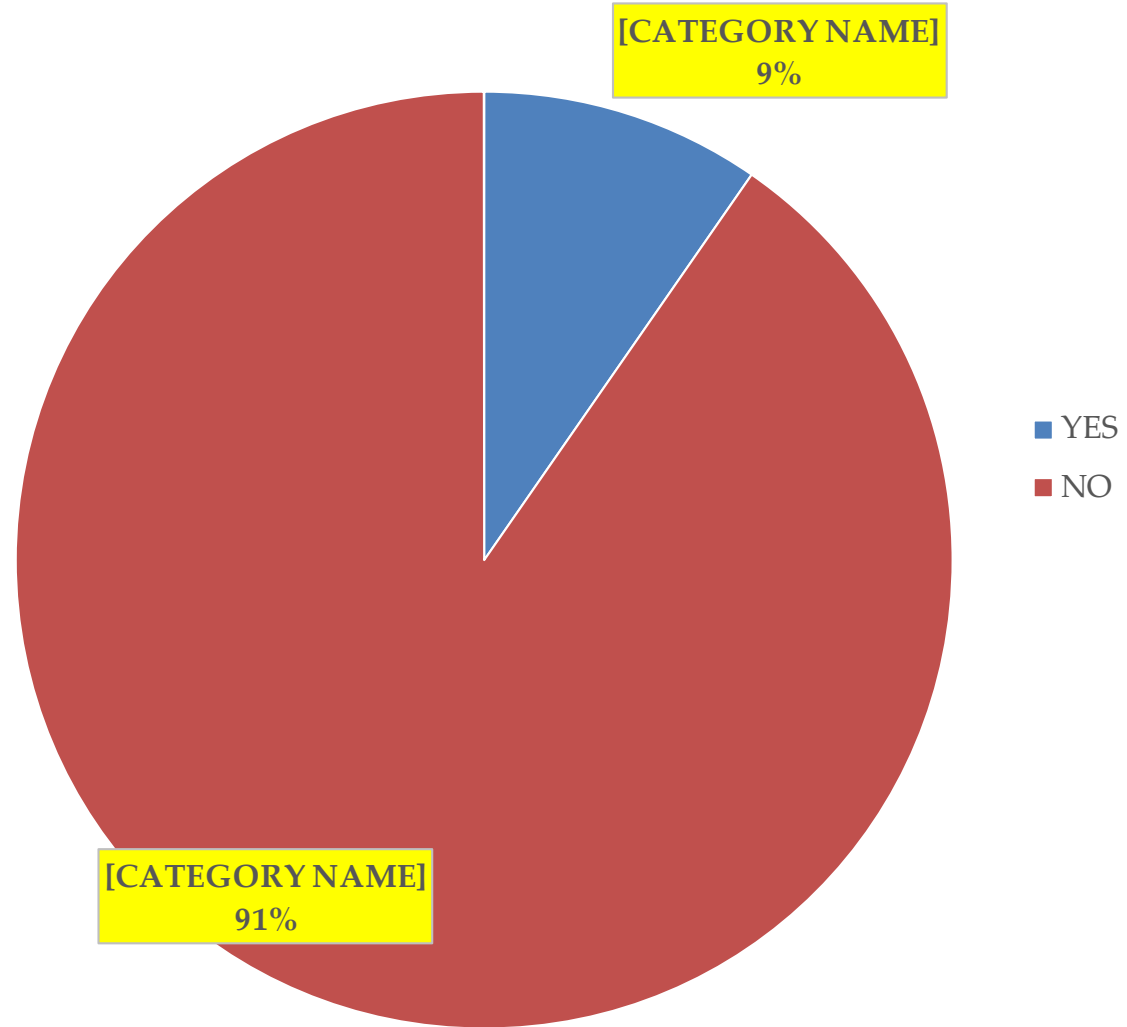
## Collaboration with CHDP

- Identified problem during CHDP recertification visits.
- Providers phone surveys to establish baseline data, identify barriers and offer support.
- Survey questions:
  1. Screening as required?
  2. If so, what screening tools are used?
  3. Referrals for those screening positive?
  3. If no screening, what are the barriers?
  4. How could we help?



# Survey Results – Screening Baseline Data

- 145 CHDP Providers
- YES – 14
- NO – 131



# Survey Results

## Barriers

### Providers stated that:

- Were not aware of AAP Bright Futures and CHDP requirements.
- Confusion about developmental surveillance and screening requirements.
- MCP did not require developmental screening.
- Did not know where to refer children that screened positive.
- Tools are expensive.
- Reimbursement: FFS and MCP.

## Support

### CHDP Nurses provided:

- Bright Futures, CHDP Health Assessment Guidelines.
- DS Algorithm distributed and explained
- MCP (2) Developmental Screening policies.
- California Early Start – IRC referrals
- Screening forms: special discounts for California providers.
- Detailed billing information (FFS).

# Collaboration with MCP

## Problems

- Providers unaware of MCP requirements.
- MCP unaware of lack of compliance.
- MCP audits did not include completion of DS.
- Developmental screening are not reimbursed separately.
- Cost of screening forms.

## Solutions

- Policies and procedures from both MCP brought to providers offices.
- List of providers that were not screening plan members was shared with MCP.
- MCAH advocacy - MCP considering P4P and facilitating screening forms.
- MCP added DS to audit tool.



# Collaboration with IRC

## Problems

- Providers did not know where to refer.
- IRC referral form was long and complex.
- Lacking information for parents.

## Solutions

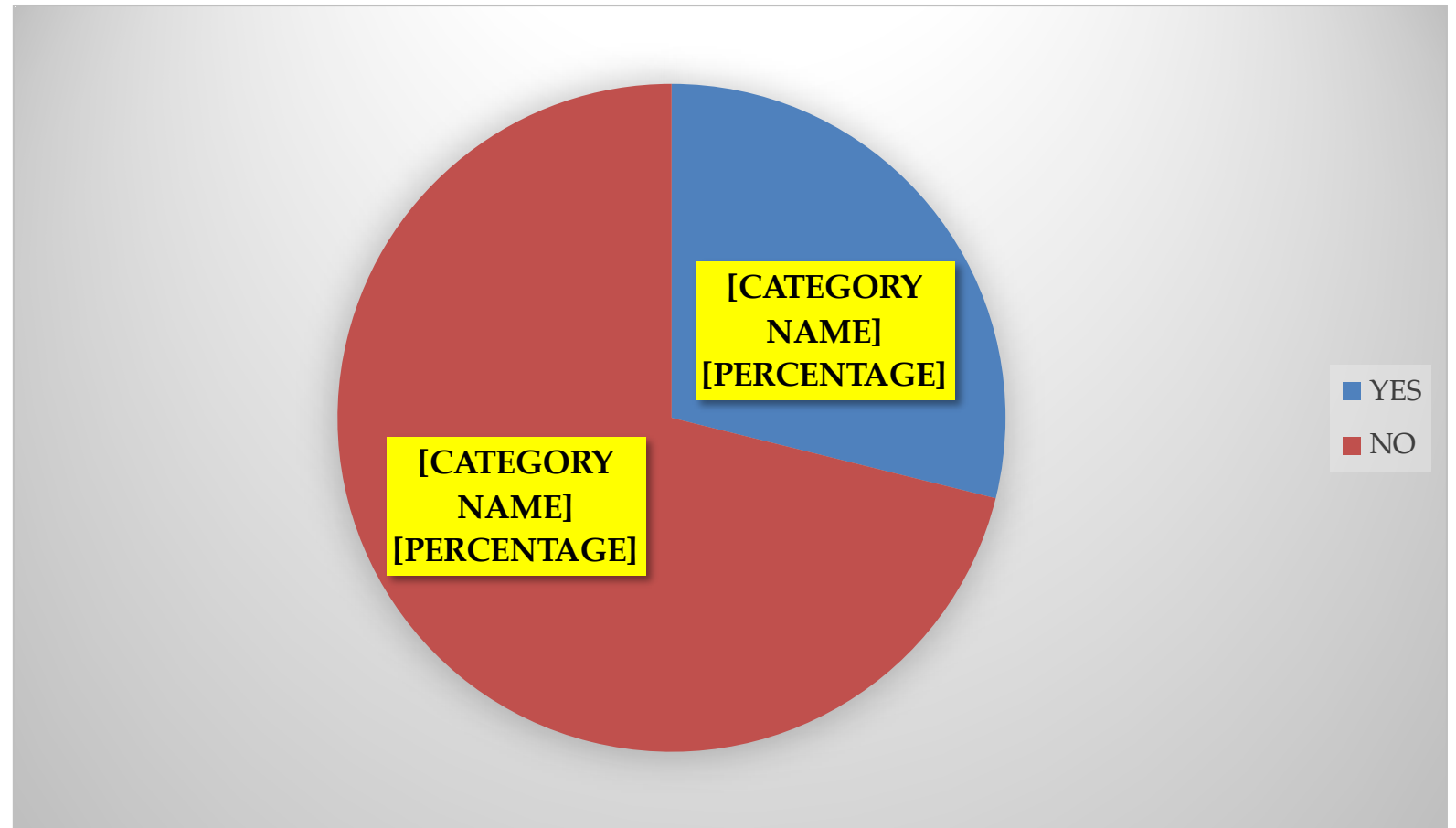
- Referral information.
- IRC simplified referral process (phone call by provider or parent).
- Early Start brochure and *Reasons for Concerns* for parents handouts made available to providers.

# Second Survey

End of FY 16/17

Results:

- YES – 41
- NO – 101



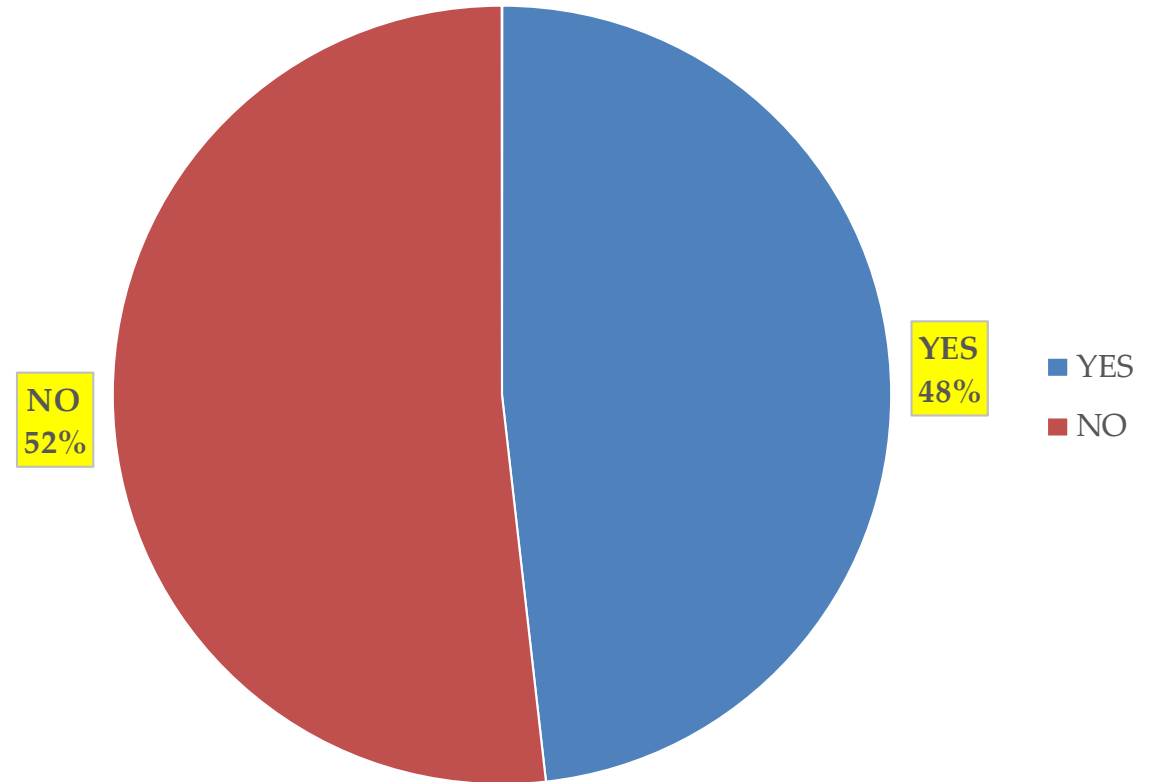
# FY 17/18

- Same objective – 40% of CHDP
- Face-to-face support: sample forms, policies, referrals information, handouts for parents, etc. organized in a binder.

Total Technical Support Visits: 83

Yes – 40 = 48%

No – 43 = 52%



# Next Steps

- Continue participating in the collaborative meetings with CHDP, MCP and IRC.
- Continue supporting CHDP TS visits (at least 2 a year).
- Inform MCP of provider compliance.
- Advocate for MCP to offer training and screening tools to providers.
- Advocate for MCP provider reimbursement or incentives for completing DS.
- Inland Empire Health Plan (IEHP) will include reminders in the quarterly Provider's Newsletter on the expectations of completing developmental screenings.
- AB 11 (McCarty) – When approved, this bill will put into effect the AAP guidelines by ensuring that developmental screenings, with a validated tool, are routinely occurring for infants and toddlers during Medi-Cal health care visits.

