

Setting up a Help Me Grow Call Center/Central Access Point for Local MCAH Programs

Webinar: Setting up a Help Me Grow Call Center/Central Access Point for Local MCAH Programs?

April 23, 2018

Presenters:

Natalie Woods Andrews, MD - Director, Early Learning Department of the California Preschool Instructional Network (CPIN) in Sacramento County Office of Education

Jennifer Travis - Help Me Grow Coordinator at Yolo Family Service Agency

Michele Blake, MA - Executive Director at Sutter County Children and Families Commission

Presentation Objectives:

Presentation Summary:

Three counties shared their experiences with setting up a call center/central access point: Yolo, Sacramento, and Sutter. This included the steps they took to establish call centers, and the challenges and lessons learned along the way.

Recorded Webinar:

- [Streaming Recording Link](#) ^[1]

Presentation Materials (PDFs):

[Jennifer Travis Slides](#) ^[2]

[Michele Blake Slides](#) ^[3]

[Natalie Andrews Slides](#) ^[4]

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Links

[1] <https://photos.app.goo.gl/jYJbVFfTuz5jQuJ96>

[2]

http://fhop.ucsf.edu/sites/fhop.ucsf.edu/files/custom_download/%28Jennifer%29%20CAP%20call%20for%20MCAH

[3]

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