

Data Sources used in the CCS Needs Assessment 2014-2015

FHOP Web-based Surveys

With input from the CCS Title V Stakeholders, FHOP designed three web-based surveys: FHOP Survey of CCS Families; FHOP Survey of Physicians; and FHOP Survey of County CCS Administrators and Medical Consultants. The family survey was available in Spanish and English, and was completed via multiple methods, including online, over the phone, and in person at local CCS offices and Medical Therapy Units. The survey links for the other two surveys were distributed via the county CCS programs and sent out by Stakeholders to their relevant networks. Survey responses were collected beginning in August 2014 through Dec. 2014.

FHOP Key Informant Interviews

FHOP conducted 16 key informant interviews over the phone from July-September 2014. Participants included MDs, CCS Program Staff, and representatives from children's hospitals, professional organizations, academia, and other DHCS department representatives.

FHOP Focus Groups

FHOP conducted six groups with a total of 46 participants. These focus groups included:

- CCS families
 - 2 groups in Southern CA with a total of 14 participants
 - 1 group in Northern CA with 12 participants
- CCS providers
 - 1 group in Southern CA with 6 participants
- CCS administrators, Hospital Administrators, and Health Plan representatives
 - 1 group in the Central Valley with 8 participants
 - 1 group in the San Francisco Bay Area with 6 participants

The National Survey of Children with Special Health Care Needs (NS-CSHCN)

“The National Survey of Children with Special Health Care Needs (NS-CSHCN) takes a close look at the health and functional status of children with special health care needs in the U.S.—their physical, emotional and behavioral health, along with critical information on access to quality health care, care coordination of services, access to a medical home, transition services for youth, and the impact of chronic condition(s) on the child's family. (**Note:** the NS-CSHCN uses the following very broad definition of CSHCN: “...*those who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by children generally*”)

The survey provides a broad range of information about the health and well-being of CSHCN collected in a standardized manner that allows comparisons across states as well as comparisons with the nation. It also serves to complement the National Survey of Children's Health (NSCH) by providing in-depth data on the unique health experiences of children with special health care needs (CSHCN).

The NS-CSHCN is a telephone survey conducted by the National Center of Health Statistics at the Centers for Disease Control under the direction and sponsorship of the federal Maternal and Child Health Bureau. Survey results are weighted to represent the population of non-institutionalized children ages 0-17 who are classified as having one or more special health care needs (CSHCN) nationally and in each state”

Data on selected indicators is presented from California and comparing California with the nation. (Source: “California Report from the 2009/10 National Survey of Children with Special Health Care Needs.” NS-CSHCN 2009/10. Child and Adolescent Health Measurement Initiative, Data Resource Center for Child and Adolescent Health website. www.childhealthdata.org.)

Center for Policy Outcomes and Prevention

The Center for Policy Outcomes and Prevention(CPOP) at Stanford University has developed a series of reports and policy briefs based on their analysis of CCS paid claims data. Data from the reports and policy briefs was shared with CCS Stakeholders via a webinar conducted by CPOP staff and were also emailed out to stakeholders. Data from the reports was also included in the data summary sheets given to stakeholders.

CMS Net Data

CMS Net is a full-scope case management system for California Children's Services (CCS). The State's CMS Net resides at the Health and Human Services Data Center (HHSDC).

CMS Net was used for:

- Active Cases by Diagnosis for 2013
- Medical Home Data by County
- Time from Referral to CCS (new client) until Case is Opened
- Time from receipt of referral to CCS until entered into system
- Times from referral to CCS to first authorization for CCS services
- Time from service authorization request until services are authorized
- Time from service authorization request for wheel chair until authorized
- Time from service authorization request for home health agency services until authorized